



### Canada Border Services Agency



You are invited to participate in the Before Operational Stress (BOS) Program with Wayfound Mental Health Group, BOS is a resiliency-based program that empowers front-line workers to take charge of their mental health. As we work to continue to understand operational stress, our research tells us we can provide tools to proactively cushion the impact of your work. BOS can help you do your job while recognizing and managing the effects on your mental health.



Module 1: Operational Service Culture

Module 2: Physiology of Operational Stress

Module 3: Markers of Operational Stress

Module 4: Cognitive Impacts

Module 5: Emotions

Module 6: Behaviour Change Module 7: Communication

Module 8: Empathy & Functional Disconnection/ Reconnection

# Register Now Using CBSA2022





# **Who Can Register:**

- Border Services Officers
- Policy/Program Officers
- Senior Analyst, Policy and Programs
- Trade Compliance Officers
- Contact Center Officer BIS
- Investigators
- Detector Dog Handlers
- Liaison Officers

- Prohibited Importation Unit
- Intelligence Officers
- Intelligence Analysts
- Intelligence Clerks
- Inland Enforcement Officers
- Enforcement Assistant
- National Targeting Center
- Investigators

- Instructors
- Hearings Officers
- Hearings Investigators
- All levels of Management
- Any employee who has experienced Operational Stressors



## **Step One:**



Click Start Course button.

This program has been designed to serve and protect public safety personnel as

of operational stress, versus the effects of operational stress being in charge of

they serve and protect us all.

#### **Research Participation**

As a part of this project, all individuals are invited to participate in a research project evaluating the BOS program. The research is being conducted independently by researchers at the Canadian Institute of Public Research and Treatment (CIPSRT).

Participation in the research is voluntary and is not a requirement for participation in the BOS program.





# **Step Two:**

Enter information and click Sign Up button.



## Create a new account Lalready have an account! First Name Last Name First Name Last Name Email Email Password New Password I have read and agree to the <u>Customer Privacy Policy</u>.

# **Step Three:**

Once in the course, input your employer code to continue.



Please enter your participation code: If you do not have a code, please enter GEN2022				
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				CONFIRM

# Start learning!

