

RECOURSE OPTIONS FOR MEMBERS

WHISTLEBLOWER

ISSUE	 Contravention of federal or provincial law Misuse of public funds or assets Gross mismanagement in public sector Act or omission that endangers life, health, safety of people or environment Serious breach of a code of conduct Being told to commit any of the above
1 ST STEP	Disclose wrongdoing (misconduct or a violation of the Code of Conduct)
TIME LIMIT	No time limit to file a complaint.
HOW	Disclose in writing.
HUMAN RIGHTS	A Human Rights Complaint alleging discrimination may be filed in tandem with whistleblowing. There is a 1-year time limit. The CHRC must be contacted ASAP after the intent to allege discrimination arises.
WHERE	 Your manager Senior Officer of Internal Disclosure for CBSA Office of the Public Sector Integrity Commissioner
WHO RESPONDS	Senior Officer for Internal Disclosure
HOW IS IT DEALT WITH	 SOID may: launch an investigation (if serious wrongdoing or reprisal for disclosing wrongdoing) refer the matter to a more appropriate mechanism decline to investigate
ANONIMITY	 May disclose anonymously. Your identity and other information regarding a disclosure is protected and not disclosed, even after an investigation is completed.
REPRISAL	 The person who discloses is protected against any possible reprisal actions as a result of their disclosure. A reprisal complaint can only be made to the Office of the Public Sector Integrity Commissioner of Canada
REPORT / OUTCOME	The SOID and CBSA President are privy to the report. A summary will be shared with the discloser and a preliminary report will be shared with the alleged wrongdoer(s) concerning findings on their allegations.
APPEAL	No appeal process. Application for judicial review may be filed with Federal Court of Appeal.
AUTHORITY	Public Servants Disclosure Protection Act (also known as the Whistleblower Act)
MORE INFO	 youtube.com/@PSIntegrity/videos psic-ispc.gc.ca/en/deciding-make-disclosure